

Terms and Conditions: HSBC Star Alliance Credit Card - 25% bonus KrisFlyer miles

These Terms and Conditions ("**T&Cs**") govern the campaign ("**Campaign**"), organised by Singapore Airlines Limited ("**SIA**"), and enables KrisFlyer members to earn 25% bonus KrisFlyer miles ("**Bonus KrisFlyer miles**") when they convert their Star Alliance Points ("**Star Alliance Points**") to KrisFlyer miles ("**Base KrisFlyer miles**") as prescribed by SIA from time to time in its sole and absolute discretion. This Campaign commences on 20 September 2024, 0000hrs (AEST) and ends 31 October 2024, 2359hrs (AEST) ("**Campaign Period**").

1. This Campaign is open to all KrisFlyer members who are Australian resident customers of the HSBC Star Alliance Credit Card and have Star Alliance Points.
2. A KrisFlyer member will earn Bonus KrisFlyer miles if they convert their Star Alliance Points into Base KrisFlyer miles in a single transaction ("**Qualifying Transaction**").
3. There is no maximum number of Bonus KrisFlyer miles that a KrisFlyer member can earn by participating in this Campaign.
4. The Bonus KrisFlyer miles will be calculated on a per Qualifying Transaction basis and not on the cumulative sum of Base KrisFlyer miles converted during the Campaign Period.
5. Converted Base KrisFlyer miles will be credited to a KrisFlyer member's KrisFlyer account within 14 days of the successful completion of the conversion request. The Bonus KrisFlyer miles will be credited to a KrisFlyer member's KrisFlyer account within 4 weeks after 31 October 2024.
6. The conversion of Star Alliance Points to Base KrisFlyer miles is subject to the terms and conditions set forth by [HSBC](#) and [Star Alliance](#). KrisFlyer members will be responsible for any related fees for conversion of Star Alliance Points to KrisFlyer miles.
7. For KrisFlyer members, all Base KrisFlyer miles or Bonus KrisFlyer miles awarded in accordance with this Campaign will be valid for three (3) years from the date on which they are credited into the recipient's KrisFlyer account and no extensions of validity will be permitted. For the avoidance of doubt, the Base KrisFlyer miles or Bonus KrisFlyer miles awarded which have not been used by the end of such validity period will expire and shall be deemed null and void.

For PPS Club members, all Base KrisFlyer miles or Bonus KrisFlyer miles awarded in accordance with this Campaign will not expire, so long as they retain their PPS Club membership status in accordance with the applicable PPS Club's terms and conditions, which can be found [here](#).

8. Should there be any refunds or reversal of any Qualifying Transaction that results in the reversal of Base KrisFlyer miles under this Campaign, SIA will reverse the Bonus KrisFlyer miles awarded in respect of the refunded or reversed Qualifying Transaction.

General

9. All decisions made by SIA in respect to any matter relating to this Campaign shall be final. SIA reserves the right to vary these terms and conditions, terminate or otherwise amend this Campaign without prior notice at its sole and absolute discretion. SIA reserves the right to

verify the eligibility of participating KrisFlyer members.

10. All Base KrisFlyer miles and Bonus KrisFlyer miles awarded under this Campaign will be subject to the [KrisFlyer Terms & Conditions](https://www.singaporeair.com/en_UK/ppclub_krisflyer/termsconditions-kf/) at (https://www.singaporeair.com/en_UK/ppclub_krisflyer/termsconditions-kf/).
11. Individuals are only permitted to hold one KrisFlyer membership account. Any fraudulent or duplicate KrisFlyer accounts, including the original KrisFlyer account held by such individuals will be suspended and disqualified from the Campaign.
12. By participating in the Campaign, each participant agrees that any and all personal data he/she submits (including his/her name, KrisFlyer membership number, and email address) may be collected, used, disclosed, or otherwise processed (collectively, "Processed") by SIA. All collection, use and disclosure of participant's personal data will be in accordance with [SIA's Privacy Policy](https://www.singaporeair.com/en_UK/privacy-policy/) (available online at https://www.singaporeair.com/en_UK/privacy-policy/).
13. SIA will not be responsible for any consequences that any participant may suffer (including without limitation any damage, loss, injury or disappointment), or that results in an infringement of any law or regulation, by participating in the Campaign.
14. By participating in the Campaign, each participant agrees to comply with and be bound by these T&Cs, Singapore Airlines, and conditions of carriage, SIA's Privacy Policy and KrisFlyer Terms and Conditions (collectively, "SIA Terms & Conditions"). Non-compliance with or breach of any of these SIA Terms and Conditions may result in the KrisFlyer member being disqualified at any stage of the Campaign.
15. For enquiries, please contact KrisFlyer Membership Services at KF_contact@singaporeair.com.sg.
16. These T&Cs shall be governed by and construed in accordance with the laws of the Republic of Singapore and shall be subject to the exclusive jurisdiction of the Singapore courts.