

# Miles Top-up Request Form

To top-up your KrisFlyer miles and redeem them for award tickets or flight upgrades for your intended flight itinerary, please complete this form and fax it back to us. Please note that you need to have at least 50% of the miles required to redeem for an award ticket or flight upgrade before you can purchase the remaining miles to top-up your account.

Please email or fax your completed form to:  
**KF\_contact@singaporeair.com.sg**

## 1. MEMBERS DETAILS

KrisFlyer Membership Number \_\_\_\_\_ Date of Birth (dd/mm/yy) \_\_\_\_\_  
Passport Name \_\_\_\_\_ (as it appears on your membership card) Mobile Phone \_\_\_\_\_ – \_\_\_\_\_ – \_\_\_\_\_  
Passport/ID Number \_\_\_\_\_ Business Phone \_\_\_\_\_ – \_\_\_\_\_ – \_\_\_\_\_  
Email Address per KrisFlyer Account (mandatory) \_\_\_\_\_ Fax \_\_\_\_\_ – \_\_\_\_\_ – \_\_\_\_\_  
(Country Code – Area Code – Telephone No.)

## 2. RESERVATION DETAILS

All passengers listed here must be nominees in your Redemption Group to be eligible for free flights and upgrades. Please include yourself in this list if you are one of the passengers. Each passenger's name must be the same as it appears on his/her passport.

Passenger's Name \_\_\_\_\_ Passenger's Name \_\_\_\_\_  
Passenger's Name \_\_\_\_\_ Passenger's Name \_\_\_\_\_  
Passenger's Name \_\_\_\_\_ Passenger's Name \_\_\_\_\_  
Passenger's Name \_\_\_\_\_ Passenger's Name \_\_\_\_\_

## 3. FLIGHT DETAILS

Please fill in a complete and accurate award flight itinerary in order for your top-up request to be processed. The booking of your flight itinerary will be completed by KrisFlyer Membership Services, and is subject to availability.

ORIGIN	DESTINATION	FLIGHT NUMBER	DATE (dd/mm/yy)	DEPARTURE TIME	ARRIVAL TIME	CLASS OF AWARD	AWARD TYPE
<b>PREFERRED ITINERARY</b>							
							Free Flight (round-trip)
							Free Flight (one-way)
							Upgrade (one-way)
							Upgrade (round-trip)
<b>ALTERNATIVE ITINERARY</b>							
							Free Flight (round-trip)
							Free Flight (one-way)
							Upgrade (one-way)
							Upgrade (round-trip)

## 4. KRISFLYER MILES TOP-UP

I wish to purchase \_\_\_\_\_ KrisFlyer miles at US\$0.04 per mile.

**Terms & Conditions:** Payment must be made by credit card. The credit card holder details must be duly provided in section 5 below. Miles can only be purchased and redeemed for award tickets issued on Singapore Airlines, SilkAir, Star Alliance airlines and other partner airlines, unless otherwise specified. Miles can be purchased at USD 0.04, or the local currency equivalent, per mile. Miles can only be purchased for a specific award flight and must be redeemed immediately. Miles purchased are nonrefundable. In the event that miles from a completely unused award ticket are redeposited into a member's account, any purchased miles will not be refunded.

## 5. CREDIT CARD HOLDER DETAILS

Please provide the credit card holder details. Upon receiving the completed form, Singapore Airlines will contact the credit card holder for payment of the purchased miles and applicable taxes, fees and surcharges for the award tickets.

Name of Credit Card Holder \_\_\_\_\_

Contact Number \_\_\_\_\_ – \_\_\_\_\_ – \_\_\_\_\_  
(Country Code – Area Code – Telephone No.)

Email \_\_\_\_\_

By completing and submitting this form, I hereby represent that:

1. I am the true owner of the KrisFlyer account of the details as set out herein;
2. All information provided and included into this form are true, accurate and sufficient for the transaction hereunder.
3. I agree and acknowledge that any personal data I provide will be processed by Singapore Airlines for purposes of administering my request in accordance with its Privacy Policy available at [www.singaporeair.com](http://www.singaporeair.com); and
4. I have read and understood, and agree to be bound by all the terms and conditions contained within this form.

DATE (dd/mm/yy)

KrisFlyer Membership Services, PO Box 177, Singapore Post Centre Post Office, Singapore 914006

**KRISFLYER**  
SINGAPORE AIRLINES GROUP