

# Unlock the magic of family travels with Singapore Airlines

Here are 6 simple steps to help with your preparation:

Booking

Manage Booking

Prepare for Flight

Day of Flight

In-flight

Arrival/Transit



Follow these steps for a seamless and fuss-free travel with us!

## Step 1

### Booking your tickets...

- ★ Each infant must be accompanied by an adult in the same booking. Take note of the **regulatory requirements** in some countries.
- ★ Indicate your **infant/child meal** for your little one onboard.
- ★ Complimentary seat selection is available if you are flying with young children. Bassinet seats are on a first-come-first served basis.

#### Special note to parents with infants

- 1) Claim your miles separately if you have an infant in your booking.
- 2) If you are booking a connecting flight, check that there is sufficient connection time.

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## Step 2

### Managing your booking

- ★ Use **Manage Booking** to
  - Manage your flight booking.
  - Select or change seats.
  - Pre-order or select your infant/child meal at least 24 hours before your flight.
  - Purchase excess baggage allowance before your flight to enjoy **discounts**.
- ★ Sign up to receive **Flight Notifications** and be informed of flight changes.



#### PRO TIP

Infants are entitled up to 10kg of checked baggage allowance or 1 piece of checked baggage up to 23kg/32kg, depending on the itinerary.



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## Step 3

### Preparing for your trip

- ★ Ensure that you meet all **travel entry requirements**.
- ★ Pack your **cabin baggage** sufficiently and note the guidelines on Liquids, Aerosols and Gels (LAGs). Breast milk is allowed as hand carry baggage.
- ★ Check-in online anytime between 48 hours to 1.5 hours before your flight departs.

#### Bringing a child seat?

If you are bringing a child car seat, harness or in-flight convertible beds, [click here](#) for more info.

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## Step 4

### It's the day of flight, head to the airport!

- ★ Approach our staff to request for **stroller check-in** and retrieval if required.
- ★ Check for immigration lanes suitable for infants and young children.
- ★ Proceed to the boarding gate early to enjoy **priority boarding!**



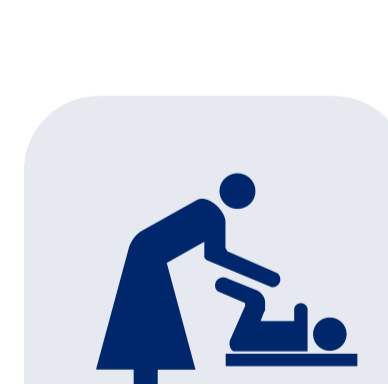
#### Want to entertain your young ones on board?

- (1) Chewing sweets or gummies can help relieve ear pressure during take-off and landing.
- (2) Bring your own devices to access **in-flight games** when onboard.

## Step 5

### You are on board...

- ★ Infant / child meal will be served as per your selection done at least 24 hours before the flight.
- ★ **Nursing and expressing** of breast milk can be done on board. Extra blankets are available too!
- ★ Changing tables are available in selected lavatories. Look out for the decal on the door!



END



#### Arriving in Singapore or connecting onto another SIA flight in Singapore?

Check for gate information on the In-flight Entertainment System within an hour before landing.

## Step 6

### You have arrived at your destination

- ★ Grab all your belongings. Don't forget the stroller!
- ★ Note that infants and young children may not be eligible for electronic gates at Immigration. Check out the lanes that are designated for families!

#### Post, have you forgotten your stroller?

Confirm the stroller pick-up point with staff at aerobridge.

Safe Travels, Enjoy Your Adventure!

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