

SELF-CHECKLIST FOR ACCEPTING PET AS CHECKED BAGGAGE

This is a checklist used by our airport staff to check if your pet and its pet container comply with the necessary requirements. It is not compulsory for you to complete this checklist but we do encourage you to go through it to ensure that all the requirements have been met before proceeding to the airport.

To have a stress-free travel experience for both you and your pet, on the day of your departure, do check in at least two hours before your departure. If you're travelling out of the USA, please remember to check in at least three hours before your departure for security screening.

As there is no temperature control in the cargo hold, we are unable to accept your pet on all our Boeing 737-operated flights.

Travel Documents

Every country has its own set of requirements when it comes to travelling with animals. We encourage you to always check your departure, transit and arriving country's local requirements and restrictions. You'll also need to prepare all the necessary accompanying documents to ensure a smooth journey for both you and your pet.

For import, export or transshipment of pets into, out of or via Singapore respectively, you may refer to the AVS (Animal & Veterinary Service) website <https://www.nparks.gov.sg/avs/pets> for more information.

- | | |
|--|--|
| <input type="checkbox"/> Import Licence (if any) <input type="checkbox"/> Export Licence / Transshipment (if any) <input type="checkbox"/> Pet's passport (If any) <input type="checkbox"/> A veterinary health certificate <input type="checkbox"/> Rabies vaccination letter | <i>If your pet is travelling to Singapore or transiting in Singapore</i> <input type="checkbox"/> An import license / Transshipment License, valid for 30 days <input type="checkbox"/> A veterinary health certificate <input type="checkbox"/> Vaccination records with dog's or cat's microchip number indicated |
|--|--|

Prohibited Breed

- Only dogs and cats are allowed as checked baggage. Your dog/cat must not belong to the prohibited breed.

Please note that the following breeds, inclusive of crosses, are prohibited for carriage on SQ flights, both as cargo and as checked baggage.

Prohibited dogs:

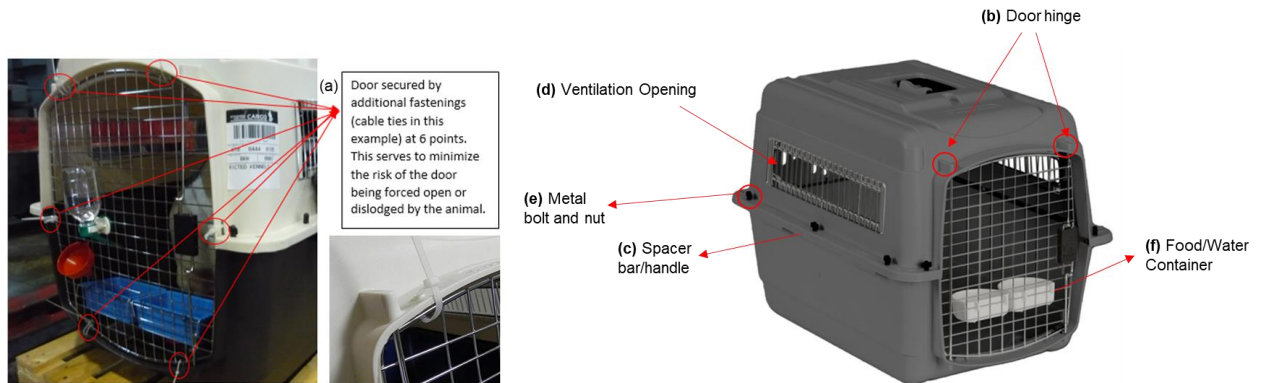
| List of Restricted Dog Breeds in Aircraft Cargo Hold | | | |
|--|---|----|--|
| 1 | Akita | 11 | Lhasa Apso |
| 2 | Boerboel | 12 | Mastiffs • Neapolitan Mastiff • Dogue de Bordeaux |
| 3 | Boston Terrier | 13 | Perro De Presa Canario |
| 4 | Boxer | 14 | Pit Bull • American Pit Bull Terriers (also known as American Pit Bull & Pit Bull Terrier) • American Staffordshire Terrier • American bulldog • Staffordshire Bull Terrier Inclusive of crosses stated above and other breed |
| 5 | Brussels Griffon (Petit Brabancon) | 15 | Pug • Carlino • Chinese • Mopshond • Mops Hund • Pekingese |
| 6 | Bulldogs • American Bulldog • French Bulldogs • English Bulldogs | 16 | Shar-Pei |
| 7 | Chow Chow | 17 | Shih Tzu |
| 8 | Dogo Argentino | 18 | Brachycephalic Spaniel • Cavalier King Charles Spaniel • English Toy Spaniel (King Charles Spaniel) • Tibetan Spaniel |
| 9 | Fila Brasileiro | 19 | Tosa |
| 10 | Japanese Chin (Chin, Japanese Spaniel, Japanese Pug) | | |

Prohibited Cats:

| List of Restricted Cat Breeds in Aircraft Cargo Hold | | | |
|--|-------------------|---|---------------|
| 1 | British Shorthair | 4 | Himalayan |
| 2 | Burmese | 5 | Persian |
| 3 | Exotic Shorthair | 6 | Scottish Fold |

Requirement for Pet Container

The design and construction of your pet's container must fulfill the International Air Transport Association (IATA) standards. Some of the acceptance guidelines are:



- The container must be made of either fibreglass, rigid plastic, metal, weld metal mesh¹ solid wood or plywood.
- Wheels (if any) must be removed or taped securely.
- The floor must be solid and leakproof.
- The door must form the whole of one end of the container and can either be sliding or hinged. There must be adequate fasteners (at least 6: 2 at the top, 2 at the bottom and 2 at the sides) e.g. cable ties, on the door of the container to ensure that it cannot be forced open by the pet or involuntary opened during transport².
- The door must be constructed of heavy plastic, welded or cast metal strong enough to prevent your pet from bending or distorting the door. Door made of plastic material are permitted, if the hinges and locking pins are made of metal.
- Hinge and locking pins that engage the container must be beyond the extrusions by at least 1.6cm (5/8 in).
- Handling spacer bars/handles must be provided along the middle of both long sides of the container.
- The container must have at least 4 ventilation openings at four sides.
- The container must be either in one piece construction or have a nut and metal bolt that is tightened in each hole that connects the top and bottom of the container. Plastic latch that snapped the top and bottom of the container is not allowed, unless it also has a nut and metal bolt that connect the top and bottom of container.
- All inside edges of the kennel must be smooth or rounded. There must be no sharp projections, such as nails, upon which your pet can injure itself.
- Water container/bottle must be firmly attached within the pet container with outside access for filling. Food container must be present within the pet container if sealed, or attached to it for use in cases of flight delay. Sealed Pet food can be attached outside the kennel in cases of flight delay.
- The height of the kennel complies with the maximum acceptable height limit. (*Maximum acceptable height limit of the container: 56cm on A330, 70cm on A350, 60cm for A380, 101cm on B777 and 111cm on B787*)
- The combined weight of your pet and its container does not exceed 32kg.
- The container must have a tag with your name, address, and phone number attached.

¹ Containers made entirely of welded mesh or wire mesh are not suitable for air transport

² Tie a cable to tie to secure the kennel if possible.

Examples of Acceptable Pet Container



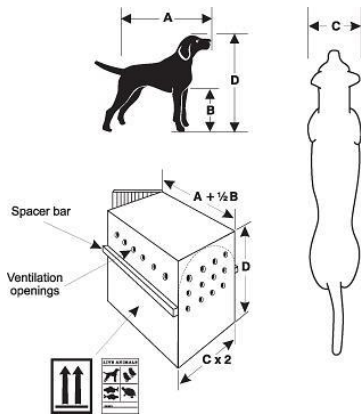
Examples of Unacceptable Pet Container (Non-IATA standards)



Size of the Kennel

- Your pet in the container must have enough space to turn about normally while standing, without the head touching the roof of the container.
- Your pet should also be able to sit straight, and to lay down comfortably.

Guidance for Dimensions of Container:



Guidelines for the dimensions of container are:

- A = length of animal from tip of nose to base/root of tail
- B = height from ground to elbow joint.
- C = width across shoulders or widest point (whichever is greater)
- D = height of animal in natural standing position from top of head or the ear tip to the floor (whichever is higher)

Minimum width of the container dimensions:

- Length = $A + \frac{1}{2} B$
- Width = $C \times 2$
- Height = D

For multiple animals in one container, the *container dimensions must relate to the largest animal.*

The width of the container being calculated as:

- Two animals: $C \times 3$
- Three animals: $C \times 4$

The height and length are determined the same as for a single animal.

Safety and Comfort of Your Pet

- Your pet must be at least 3 months old.
- Each dog/cat must be placed in a separate container or crate or must fulfil the requirements below:
 - Maximum 2 puppies or kittens from the same litter, between 3 to 6 months of age, and not heavier than 14kg each may be also loaded in the same container
- There must be a blanket or other absorbent materials. Straws are prohibited.
- Your pet must not appear to be sick or injured (e.g shaking or trembling etc), tranquilized or physically distressed (e.g. growling, aggression, excessive barking or howling, chewing, digging etc).
- Your pet must not be wearing a leash or a muzzle. These items must not be left in the cage.
- Your pet may wear a flat collar. However, other collars such as shock collar or chock collar is prohibited

SIA AVI RELEASE AND INDEMNITY FORM *(To be completed and submitted at check-in)*



I, _____ (*Name of the owner*), to the fullest extent permitted by law:

1. Warrant that I am the sole owner of the animal tendered by me for transportation (the “**Animal**”);
2. Shall release Singapore Airlines Limited (the “**Carrier**”) from, and the Carrier shall not be liable for; and
3. Shall fully indemnify, defend and hold harmless the Carrier and its directors, employees, officers, agents and representatives from and against:

any and all damages, losses, liabilities, costs and expenses of any kind whatsoever (whether direct or indirect), arising from or in connection with:

- (a) any refusal of entry into or passage through any country, state or territory by the authorities of the Animal;
- (b) any discomfort, injury, disease, damage to health, illness or death of the Animal, arising from or in connection with the loading, unloading, storage, handling, transportation and/or delivery by or on behalf of the Carrier, regardless whether such discomfort, injury, disease, damage to health, illness or death is attributable to biting, kicking, goring, smothering or other pre-existing condition or behaviour of the Animal (regardless whether such pre-existing condition or behaviour is consistent with its natural tendencies or caused, contributed to, or exacerbated by the environment surrounding it) or any other event or circumstance beyond the control of the Carrier; and/or
- (c) any private or public nuisance (including but not limited to noise or allergy issues), insult, discomfort, injury, damage to health, illness or death that the Animal may cause to the Carrier’s directors, employees, officers, agents, representatives, crew and passengers and other third parties,

except if and to the extent such damages, losses, liabilities, costs or expenses are caused by the willful misconduct of the Carrier and/or its directors, employees, officers, agents and/or authorized representatives.

I understand, acknowledge and agree that:

- (a) I am fully and entirely responsible for (i) complying with all the applicable laws and regulations and for all the necessary documentation required for the transport and entry of the Animal; and (ii) the behavior, welfare and needs of the Animal throughout the entire transport route (including but not limited to loading, unloading, embarking, disembarking, transit area, on the aircraft itself, on ground and in air);
- (b) The Carrier and its directors, employees, officers, agents and representatives shall not be responsible for any of the Animal’s behaviour, welfare and/or needs during the loading, unloading, storage, handling, transportation and/or delivery of the Animal;
- (c) The Carrier shall have absolute sole discretion over the entire manner in which the aircraft is operated and over all of the transport arrangements, including but not limited to the type and flight route of the aircraft and the route of travel, the carriage, storage and handling conditions of the Animal throughout the entire transportation route (including but not limited to loading, unloading, embarking, disembarking, transit area, on the aircraft itself, on ground and in air).

Any personal data provided will be processed by the Carrier for the purposes of administering my request for carriage of the Animal in accordance with its Privacy Policy available at www.singaporeair.com.

Booking Reference: _____

Signature: _____

Date: _____