

## **“AUT NIHILO” Sun Yanzi in Concert - Singapore - KrisFlyer Ticketing Terms and Conditions**

### **Terms & Conditions for the KrisFlyer Pre-Sale**

1. The KrisFlyer Pre-sale is administered on a dedicated webpage on the Ticketmaster website and accessed via unique access codes on 28 October 2024, 10:00hr (GMT+8)
2. Payments for tickets purchased via the KrisFlyer Pre-sale must be made with a valid Mastercard credit or debit card.
3. The unique pre-sale link and unique access code will be sent to eligible members via their KrisFlyer registered email address by 27 October 2024, 23:59hr (GMT+8).
4. The KrisFlyer Pre-sale link and access code will only be sent to KrisFlyer members who have satisfied the following conditions:
  - (i) Successfully submitted the [Registration Form](#) with accurate details of his/her KrisFlyer account by 23 October 2024, 23:59hr (GMT+8).
  - (ii) Is subscribed to KrisFlyer and Singapore Airlines Promotions Email Communications on his/her KrisFlyer Profile by 23 October 2024, 23:59hr (GMT+8).
5. Each member is eligible for a maximum of one (1) access code.
6. Receiving access to the pre-sale does not grant the member a concert ticket nor does it guarantee that the member is able to purchase the concert tickets. Tickets are sold on a first-come, first-served basis, subject to inventory availability.
7. You must have a valid Ticketmaster account in order to purchase the concert tickets on 28 October 2024.
8. Each access code will entitle members to purchase up to eight (8) tickets in a single transaction.
9. Each Ticketmaster account is eligible to purchase and/or redeem up to a total of eight (8) tickets across all sales channels.
10. The name of the lead purchaser (i.e. Ticketmaster account holder who makes the purchase) will be indicated on all e-tickets. Attendees must be accompanied by the lead purchaser for entry into the concert venue.
11. SIA will not be responsible or liable for any consequences that any Participant or any other person may suffer (including without limitation any damage, loss, injury, claim, cost, disbursement, expense or disappointment of any nature) arising out of or in connection with the Participant's participation in this promotion or in the purchase of concert tickets under the KrisFlyer Pre-sale on the Ticketmaster website.
12. SIA is not responsible for and will not bear any and all expenses and ancillary costs which may be incurred in the participation in the Promotion and/or purchase of concert tickets under the KrisFlyer Pre-sale on the Ticketmaster website.
13. Where you use the services provided by Ticketmaster, Ticketmaster terms and conditions will apply and SIA will not be liable for any injury, loss, claim, damage, cost, disbursement or expense of any kind whatsoever, howsoever arising.
14. Concert tickets purchased via the KrisFlyer Pre-sale that are found to be in breach of Ticketmaster's Terms and Conditions and subsequently deemed invalid by the Promoter / Ticketing Agent are not eligible for refunds.
15. [Ticketmaster Terms and Conditions](#) apply.

## Terms & Conditions for Redemption via KrisFlyer Experiences

1. Redemption is on a first-come, first-served basis. Your redemption is only confirmed when you receive a confirmation email with the stated KrisFlyer miles deducted from your account.
2. This Experience must be redeemed in full using KrisFlyer miles.
3. Members may redeem up to two (2) tickets in each Category. Tickets in each Category must be redeemed in a single redemption.
4. Each Ticketmaster account is eligible to purchase and/or redeem up to a total of 8 tickets across all sales channels.
5. Real time seat availability is not available for viewing prior to redemption of this Experience.
6. Members who have successfully redeemed the experience will receive an email from KrisFlyer closer to the concert date, with instructions to generate their E-Tickets on Ticketmaster.sg. A Ticketmaster account will be required to generate E-Tickets.
7. The KrisFlyer miles redeemed for this Experience are strictly non-refundable in the event of withdrawal or no show by participants.
8. Admission to this event is at all times subject to the terms and conditions of the promoter and venue operator. Failure to comply with any promoter or venue terms and conditions may result in refusal of admission or request to leave the venue without any refund.
9. By redeeming this Experience, you acknowledge and consent to the processing of your personal data for the purposes of this experience in accordance with the [Singapore Airlines Privacy Policy](#).
10. [Ticketmaster Terms and Conditions](#) apply.
11. Tickets redeemed via KrisFlyer Experiences that are found to be in breach of Ticketmaster Terms and Conditions and subsequently deemed invalid by the Promotor/Ticketing Agent are not eligible for refunds.
12. KrisFlyer UOB Credit and Debit Card – KrisFlyer Experiences Miles Back Promotion [Terms and Conditions](#) apply.