Retroactive Mileage Claim - for non-airline partner services

Please download this digital form to your computer before you begin to ensure that the data are successfully captured for submission.

Complete this form to make a retroactive mileage claim for non-airline partner services.

Before you submit a retroactive mileage claim, make sure that:
• You have allowed up to eight weeks for these miles to appear in your KrisFlyer account
• You have fulfilled the criteria of our non-airline partner's programme/campaign/promotion.

MEMBER'S DETAILS

Family Name
as in your reservation

Given Name
as in your reservation

KrisFlyer Membership Number

Contact Number
(mandatory)

Email Address per KrisFlyer Account
(mandatory)

Please note that the status of your claim will only be communicated via the email address stated above.

☐ To update this email address into your membership profile, please tick here.

NAME OF PARTNER COMPANY (EG. NAME OF HOTEL, CAR RENTAL COMPANY)	LOCATION (IF APPLICABLE, EG. COUNTRY WHERE HOTEL IS LOCATED, PICK-UP LOCATION OF RENTAL CAR)	DATE DD/MM/YYYY (EG. CHECK-IN DATE, RENTAL DATE)

Please attach a legible copy of receipt(s)/car rental agreement(s).

KRISSHOP PURCHASE DATE (DD/MM/YY)	PURCHASE AMOUNT (SGD)	MODE OF PURCHASE	FLIGHT DETAILS (IF APPLICABLE)		
			FLIGHT NUMBER	DEPARTURE DATE (DD/MM/YY)	SEAT NUMBER
		☐ Online ☐ In-Flight			
		☐ Online ☐ In-Flight			

Please attach a legible copy of the purchase receipt(s).

KrisFlyer will send your request to the appropriate partner for verification. Valid claims will be credited and will appear in your KrisFlyer account approximately six to eight weeks after verification. The status of all requests will be reflected in your account statements.

Singapore Airlines reserves the right to reject any claim that is not fully accompanied by supporting documents or if your KrisFlyer membership number was not given when using the services of Singapore Airlines or any partner airlines.

Please email your retroactive mileage claims and the supporting documents to the following: **SQRetro@mentormedia.com**

By completing and submitting this form, I hereby represent that:
1. I am the true owner of the KrisFlyer account of the details as set out herein;
2. All information provided and included into this form are true, accurate and sufficient for the transaction hereunder.
3. I agree and acknowledge that any personal data I provide will be processed by Singapore Airlines for purposes of administering my request in accordance with its Privacy Policy available at www.singaporeair.com; and,
4. I have read and understood, and agree to be bound by all the terms and conditions contained within this form.

_____
DATE (dd/mm/yy)

KRISFLYER
SINGAPORE AIRLINES GROUP