

## **Marriott Bonvoy® & KrisFlyer Dual Earn Promotion**

*To the extent that terms are capitalized in these FAQs, the terms have specified meanings defined in the [Marriott Bonvoy Program Rules](#) or the [KrisFlyer rewards program terms and conditions](#), as applicable and/or the Terms and Conditions for this Promotion.*

### **What is this Promotion?**

A dual earn promotion open to Marriott Bonvoy and KrisFlyer Members who are enrolled in the Marriott Bonvoy & KrisFlyer Preferred Partnership Program.

### **Where can I find the complete Terms and Conditions for this Promotion?**

The Promotion Terms and Conditions can be found [here](#).

### **Am I eligible for this Promotion?**

If you have (i) enrolled in the Marriott Bonvoy and KrisFlyer Preferred Partnership Program (the “Preferred Partnership Program”) (Preferred Partnership Program [terms and conditions](#) apply), (ii) have linked your KrisFlyer and Marriott Bonvoy accounts, and (iii) have registered for the Promotion during the Promotion Registration Period (defined below) and received a confirmation email for enrolling into the Promotion (iv) selected points as their earning preference in their Marriott Bonvoy account, (v) has not participated in other Dual Earn limited time offers with Marriott Bonvoy in 2024, you are eligible to register for this Promotion.

### **How do I earn through this Promotion?**

Eligible Participants will earn their standard Marriott Bonvoy Points, plus a bonus of 500 KrisFlyer miles for each Eligible Stay during the Promotion Period.

Eligible Participants will earn their standard KrisFlyer miles, plus a bonus of 1,200 Marriott Bonvoy Points for each Eligible Flight Booking during the Promotional Period.

### **Where can I register for the Preferred Partnership Program?**

If you are eligible, you can register to link your accounts and join our Preferred Partnership Program at <https://travel-partner.marriott.com/singapore/en-gb> or <https://www.krisflyer.com/marriott>

### **Can a Marriott Bonvoy Member link accounts with multiple airline partners?**

Yes, however as stated in the Terms & Conditions, members are only allowed to participate in one (1) dual earn limited time offer per calendar year.

### **Where can I register for this Promotion?**

Members will be directed to register [here](#). You will receive a confirmation e-mail upon successfully registering for the Promotion.

### **What is the Promotional Registration Period?**

The Promotion Registration Period is between 16 September, 2024, 12:00AM SGT and 4 October, 2024, 11:59 SGT

### **What is the Promotion Travel Period?**

Flights in the Eligible Flight Bookings must be completed between 10 October 2024, 12:00 AM SGT and 12 December 2024, 11:59 PM SGT (the "Promotion Travel Period"). Eligible Stays must commence during the Promotion Travel Period.

Only Flights in the Eligible Flight Bookings and Eligible Stays during the Promotion Travel Period commencing on or after 10 October 2024 at 12:00 AM SGT will be counted.

KrisFlyer and Marriott Bonvoy reserve the right to amend or pause this promotion any time without prior notice.

### **What is an Eligible Flight Booking and an Eligible Stay?**

An "Eligible Flight Booking" must fulfill all of the following criteria: (i) The travellers on the flight(s) in the flight booking are Eligible Participants (ii) The flight booking is paid for in cash (iii) The flights in the flight booking are operated by Singapore Airlines (iv) The travellers on the flight(s) in the flight booking have included their KrisFlyer membership numbers at the point of booking, with miles accrued to their KrisFlyer membership accounts (v) The flights in the flight booking must be completed during the Promotion Travel Period. Eligible Participants will earn 1,200 Marriott Bonvoy bonus Points per qualifying Singapore Airlines flight booking documented with a six-character booking reference number (PNR) and completed during the Promotion Travel Period. Flights booked for in miles or a mix of cash and miles are not eligible for this Promotion.

- An Eligible Participant will earn 1,200 bonus points once for a single Eligible Flight Booking, regardless of whether their Eligible Flight Booking comprises a single flight sector or multiple flight sectors or multiple tickets for multiple travellers in the same booking.
- If there are multiple Eligible Participants in a single Eligible Flight Booking, each Eligible Participant will be awarded 1,200 bonus points upon completion of travel.
- Example: A single Eligible Flight Booking is made with multiple tickets for three travellers, with each traveller being an Eligible Participant whose individual KrisFlyer membership numbers have been included at the point of booking. Upon completion of the flights in the Eligible Flight Booking, each of the three Eligible Participant will be award 1,200 bonus points.

An "Eligible Stay" consists of (i) a stay by an Eligible Participant (ii) of at least one (1) night at a hotel participating in the Marriott Bonvoy program, (iii) the stay commenced during the Promotion Travel Period (i.e., arrived at the hotel) on or after October 10, 2024, by no later than 12 December, 2024, 11:59 p.m. SGT, and (iv) paid for with money. Stays booked with Marriott Bonvoy Points or money and points are not eligible for this Promotion.

### **What happens if my stay starts on 12 December, 2024, but ends later?**

If your stay starts during the Promotion Period, it is an Eligible Stay.

### **What happens if my flight arrives after 12 December, 2024?**

If your flight arrives after 12 December, 2024, it is not an Eligible Flight Booking.

**Can I earn Marriott Bonvoy Points for Eligible Flight Bookings and/or KrisFlyer miles for Eligible Stays at properties participating in Marriott Bonvoy booked prior to registering for the Promotion?**

Yes. Members can earn Marriott Bonvoy Points for Eligible Flight Bookings and/or KrisFlyer miles for Eligible Stays, regardless of when the stay or itinerary was booked, if you register for the Promotion during the Promotion Registration Period and the Eligible Flight Bookings and/or Eligible Stays are completed during the Promotion Travel Period.

**Can I participate in this Promotion if I selected to earn miles for stays at hotels participating in Marriott Bonvoy?**

No. Members who select miles as their earning preference in their Marriott Bonvoy account are not eligible for this Promotion and will not receive the bonus, even if the other terms and conditions of this Promotion have been met. Eligible Participants must select Marriott Bonvoy Points as their earning preference [here](#).

**Will I earn Points through this Promotion for flights operated by a Singapore Airlines codeshare or a Star Alliance partner carrier?**

No. Only flight bookings with flights operated by Singapore Airlines are eligible.

**If I fly on an Eligible Flight Booking but use a frequent flyer number of another airline other than my KrisFlyer number, am I still eligible to earn Marriott Bonvoy Points for that flight?**

No, you may not earn Marriott Bonvoy Points for that flight.

**When will I receive my bonus? What if a Member claims they are missing bonuses from this offer?**

Members should allow up to 6 weeks after the completion of the promotion to see bonuses deposited into their account.