

## NOVEMBER 2016 OPERATING RESULTS

The operating results for November 2016 are given in the table below.

<b>How Singapore Airlines performed in Nov-16</b>			
	2016	2015	Change
<b>SINGAPORE AIRLINES (PASSENGER)</b>			
Capacity (M seat-km)	9,593.4	9,495.3	1.0 %
Passenger-km (M)	7,377.8	7,478.8	-1.4 %
Passengers carried ('000)	1,526	1,545	-1.2 %
Passenger load factor (%)	76.9	78.8	-1.9 pts
<u>Load Factor by Route Region (%)</u>			
East Asia	81.2	80.5	0.7 pt
Americas	75.3	76.4	-1.1 pts
Europe	71.6	72.6	-1.0 pt
South West Pacific	78.5	86.6	-8.1 pts
West Asia and Africa	77.2	76.7	0.5 pt
<b>SILKAIR (PASSENGER)</b>			
Capacity (M seat-km)	849.7	769.9	10.4 %
Passenger-km (M)	599.9	548.8	9.3 %
Passengers carried ('000)	341	319	6.9 %
Passenger load factor (%)	70.6	71.3	-0.7 pt
<u>Load Factor by Route Region (%)</u>			
East Asia and Pacific	68.2	69.5	-1.3 pts
West Asia	77.1	76.3	0.8 pt
<b>SCOOT (PASSENGER)</b>			
Capacity (M seat-km)	1,340.8	911.5	47.1 %
Passenger-km (M)	1,060.7	761.8	39.2 %
Passengers carried ('000)	283	208	36.1 %
Passenger load factor (%)	79.1	83.6	-4.5 pts
<b>TIGERAIR (PASSENGER)</b>			
Capacity (M seat-km)	945.5	947.3	-0.2 %
Passenger-km (M)	793.3	786.9	0.8 %
Passengers carried ('000)	426	422	0.9 %
Passenger load factor (%)	83.9	83.1	0.8 pt
<b>SIA CARGO</b>			
Capacity (M tonne-km)	943.7	913.7	3.3 %
Freight tonne-km (M)	626.9	606.3	3.4 %
Freight carried (M kg)	110.2	105.7	4.3 %
Cargo load factor (%)	66.4	66.4	-
<u>Load Factor by Route Region (%)</u>			
East Asia	60.1	54.5	5.6 pts
Americas	62.0	63.0	-1.0 pt
Europe	77.9	79.4	-1.5 pts
South West Pacific	67.7	69.4	-1.7 pts
West Asia and Africa	64.4	68.7	-4.3 pts
<b>GROUP AIRLINES (PASSENGER)</b>			
Capacity (M seat-km)	12,729.4	12,124.0	5.0 %
Passenger-km (M)	9,831.7	9,576.3	2.7 %
Passengers carried ('000)	2,576	2,494	3.3 %
Passenger load factor (%)	77.2	79.0	-1.8 pts

## **NOVEMBER 2016 OPERATING RESULTS**

In November 2016, SIA Group passenger airlines' passenger carriage (measured in revenue passenger kilometres) increased by 2.7% compared to last year, trailing growth in capacity (measured in available seat kilometres) of 5.0%. Passenger load factor (PLF) fell 1.8 percentage points to 77.2%.

Singapore Airlines' PLF fell 1.9 percentage points to 76.9%. Passenger carriage fell 1.4% from last year, compared to 1.0% growth in capacity. PLF edged up for both East Asia, and West Asia and Africa, but declined for all other regions. South West Pacific has been affected by material increases in industry capacity. The competitive landscape remains challenging and promotional activities will continue in relevant markets.

SilkAir's systemwide passenger carriage increased by 9.3%, compared to a 10.4% increase in capacity. Consequently, PLF decreased by 0.7 percentage points to 70.6%. Growth in passenger carriage for East Asia and Pacific lagged behind capacity growth, resulting in a 1.3 percentage point decrease in PLF, while West Asia recorded a 0.8 percentage point increase in PLF. During the month, SilkAir introduced new services to Fuzhou, China.

Scoot's systemwide passenger carriage grew by 39.2% year-on-year. Capacity increased by 47.1% as the number of aircraft increased from nine to twelve. Consequently, PLF decreased by 4.5 percentage points to 79.1%. New routes were added to Japan, China, India and Saudi Arabia during the year.

Tigerair's systemwide passenger carriage increased by 0.8% year-on-year on the back of a 0.2% reduction in capacity. Consequently, PLF improved by 0.8 percentage points to 83.9%. Growth in demand for many destinations was encouraging.

Cargo load factor (CLF) remained unchanged at 66.4% as the increase in cargo traffic (measured in freight-tonne-kilometres) matched capacity expansion of 3.3%. East Asia was the only route region which registered an improvement in CLF as demand outstripped the increase in capacity.

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