## MARCH 2010 OPERATING RESULTS

How Singapore Airlines performed in March 2010			
	2010	2009	Change
SINGAPORE AIRLINES (PASSENGER) Capacity (M seat-km) Passenger-km (M) Passengers carried ('000) Passenger load factor (%)	8,832.8 7,140.9 1,403 80.8	9,031.8 6,271.3 1,281 69.4	-2.2 % 13.9 % 9.5 % 11.4 pts
<u>Load Factor by Route Region (%)</u> East Asia Americas Europe South West Pacific West Asia and Africa	81.2 82.3 84.0 80.7 72.4	72.4 68.5 69.2 73.4 60.7	8.8 pts 13.8 pts 14.8 pts 7.3 pts 11.7 pts
SIA CARGO Capacity (M tonne-km) Freight tonne-km (M) Freight carried (M kg) Cargo load factor (%)	917.3 627.3 103.2 68.4	958.0 560.2 94.0 58.5	-4.2 % 12.0 % 9.8 % 9.9 pts
Load Factor by Route Region (%) East Asia Americas Europe South West Pacific West Asia and Africa	65.8 69.5 74.7 58.5 66.1	52.9 58.3 59.5 62.6 58.7	12.9 pts 11.2 pts 15.2 pts -4.1 pts 7.4 pts
OVERALL (PASSENGER & CARGO) Capacity (M tonne-km) Load carried (M tonne-km) Overall load factor (%)	1,790.8 1,305.9 72.9	1,851.7 1,159.9 62.6	-3.3 % 12.6 % 10.3 pts

The operating results for March 2010 are given in the table below.

In March 2010, Singapore Airlines' systemwide passenger carriage (measured in revenue passenger kilometres) recorded an increase of 13.9% over the same month last year, with the number of passengers carried increasing by 9.5% to 1.4 million. Passenger load factor (PLF) increased 11.4 percentage points to 80.8% on the back of a capacity (measured in available seat kilometres) reduction of 2.2%.

The year-on-year reduction in capacity arose from the planned reduction in frequencies, termination of services to Vancouver (via Incheon) and to Pakistan, and the transfer of Hyderabad and Penang operations to SilkAir.

All regions recorded significant improvements in PLFs over the same month last year. The shift in the Easter holiday from the month of April in 2009 to March this year resulted in increased travel demand during this period.

Systemwide cargo capacity was reduced by 4.2%, while cargo traffic (measured in freight tonne kilometres) improved by 12.0%. Consequently, overall load factor in March 2010 improved by 9.9 percentage points. Cargo load factor improved for all regions except for South West Pacific. The improvement in CLFs was mainly due to strategic management of freight capacity to match market demand, as well as the improving operating environment.

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