

## JULY 2021 OPERATING RESULTS

The operating results for July 2021 are given in the table below.

| <b>How SIA Group performed in July 2021</b>                  |             |             |               |
|--|-------------|-------------|---------------|
|  | <b>2021</b> | <b>2020</b> | <b>Change</b> |
| <b>FULL-SERVICE CARRIER - PASSENGER (SINGAPORE AIRLINES)</b> |             |             |               |
| Capacity (M seat-km)   | 4,393.7     | 777.8       | n.m.          |
| Passenger-km (M)   | 772.3       | 176.4       | n.m.          |
| Passengers carried ('000)                                    | 128.8       | 29.3        | n.m.          |
| Passenger load factor (%)                                    | 17.6        | 22.7        | -5.1 pts      |
| <u>Load Factor by Route Region (%)</u>                       |             |             |               |
| East Asia  | 12.8        | 19.3        | -6.5 pts      |
| Americas   | 25.0        | 17.1        | 7.9 pts       |
| Europe   | 22.3        | 21.9        | 0.4 pts       |
| South West Pacific   | 11.1        | 30.5        | -19.4 pts     |
| West Asia and Africa   | 17.1        | -           | 17.1 pts      |
| <b>LOW-COST CARRIER - PASSENGER (SCOOT)</b>                  |             |             |               |
| Capacity (M seat-km)   | 725.3       | 89.9        | n.m.          |
| Passenger-km (M)   | 61.0        | 11.3        | n.m.          |
| Passengers carried ('000)                                    | 22.1        | 4.6         | n.m.          |
| Passenger load factor (%)                                    | 8.4         | 12.6        | -4.2 pts      |
| <u>Load Factor by Route Region (%)</u>                       |             |             |               |
| East Asia  | 15.3        | 18.1        | -2.8 pts      |
| West Asia  | -           | -           | n.m.          |
| Rest of World  | 2.2         | 5.1         | -2.9 pts      |
| <b>GROUP AIRLINES (PASSENGER)</b>                            |             |             |               |
| Capacity (M seat-km)   | 5,119.0     | 867.7       | n.m.          |
| Passenger-km (M)   | 833.3       | 187.7       | n.m.          |
| Passengers carried ('000)                                    | 150.9       | 33.9        | n.m.          |
| Passenger load factor (%)                                    | 16.3        | 21.6        | -5.3 pts      |
| <b>SINGAPORE AIRLINES - CARGO</b>                            |             |             |               |
| Capacity (M tonne-km)  | 564.3       | 368.7       | 53.1 %        |
| Freight tonne-km (M)   | 492.3       | 311.8       | 57.9 %        |
| Freight carried (M kg)                                       | 88.3        | 55.6        | 58.8 %        |
| Cargo load factor* (%)                                       | 87.2        | 84.6        | 2.6 pts       |
| <u>Load Factor by Route Region (%)</u>                       |             |             |               |
| East Asia  | 95.1        | 91.9        | 3.2 pts       |
| Americas   | 93.7        | 74.2        | 19.5 pts      |
| Europe   | 87.2        | 92.5        | -5.3 pts      |
| South West Pacific   | 69.6        | 75.5        | -5.9 pts      |
| West Asia and Africa   | 107.3       | 90.5        | 16.8 pts      |

Note: The operating statistics for full-service carrier reflects the integration of SilkAir into Singapore Airlines. Prior year comparatives have been adjusted on the same basis

\* Cargo capacity for passenger aircraft is based on the payload that is typically set aside for cargo carriage. However, when a passenger aircraft operates with low passenger loads or on a pure cargo mission, the cargo carried could be in excess of such capacity.

## **JULY 2021 OPERATING RESULTS**

The Singapore Airlines (SIA) Group's passenger traffic (measured in revenue passenger-kilometres) grew on the back of a calibrated increase in passenger capacity (available seat-kilometres), which rose to around 32% of pre-Covid-19 levels in July 2021. Passenger load factor (PLF) came in at 16.3%, 5.3 percentage points lower than a year before.

SIA Cargo registered a monthly cargo load factor (CLF) of 87.2%, up 2.6 percentage points year-on-year as cargo loads (freight tonne-kilometres) rose by 57.9% on the back of a 53.1% capacity (capacity tonne-kilometres) expansion. East Asia, Americas, and West Asia and Africa route regions recorded year-on-year increases in CLF during the month.

At the end of July 2021, the Group's passenger network covered 67 destinations including Singapore. The Singapore Airlines full-service network covered 53<sup>1</sup> destinations, with the commencement of services to Cape Town (via Johannesburg), Kathmandu, Manchester, and Rome (via Copenhagen). Scoot, SIA's low-cost carrier subsidiary, served 25<sup>1</sup> destinations as at end of July with the reinstatement of operations to Sydney. Scoot's operations to West Asia remained suspended.

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<sup>1</sup> Number of destinations include Singapore