

## APRIL 2020 OPERATING RESULTS

The operating results for April 2020 are given in the table below.

| <b>How SIA Group performed in April 2020</b>     |             |             |               |
|--|-------------|-------------|---------------|
|  | <b>2020</b> | <b>2019</b> | <b>Change</b> |
| <b>SINGAPORE AIRLINES ("SIA") (PASSENGER)</b>    |             |             |               |
| Capacity (M seat-km)                             | 464.2       | 10,396.1    | -95.5 %       |
| Passenger-km (M)                                 | 43.2        | 8,644.4     | -99.5 %       |
| Passengers carried ('000)                        | 9.2         | 1,784.6     | -99.5 %       |
| Passenger load factor (%)                        | 9.3         | 83.2        | -73.9 pts     |
| <u>Load Factor by Route Region (%)</u>           |             |             |               |
| East Asia  | 14.5        | 80.4        | -65.9 pts     |
| Americas   | 9.0         | 80.4        | -71.4 pts     |
| Europe   | 6.5         | 84.1        | -77.6 pts     |
| South West Pacific                               | 11.1        | 86.9        | -75.8 pts     |
| West Asia and Africa                             | 4.5         | 84.8        | -80.3 pts     |
| <b>SILKAIR (PASSENGER)</b>                       |             |             |               |
| Capacity (M seat-km)                             | 4.1         | 975.6       | -99.6 %       |
| Passenger-km (M)                                 | 1.4         | 762.2       | -99.8 %       |
| Passengers carried ('000)                        | 0.5         | 406.6       | -99.9 %       |
| Passenger load factor (%)                        | 34.1        | 78.1        | -44.0 pts     |
| <u>Load Factor by Route Region (%)</u>           |             |             |               |
| East Asia and Pacific                            | 34.1        | 76.1        | -42.0 pts     |
| West Asia  | -           | 82.9        | n.m.          |
| <b>FULL SERVICE CARRIERS (SIA &amp; SILKAIR)</b> |             |             |               |
| Capacity (M seat-km)                             | 468.3       | 11,371.7    | -95.9 %       |
| Passenger-km (M)                                 | 44.6        | 9,406.6     | -99.5 %       |
| Passengers carried ('000)                        | 9.7         | 2,191.2     | -99.6 %       |
| Passenger load factor (%)                        | 9.5         | 82.7        | -73.2 pts     |
| <b>LOW COST CARRIER - SCOOT (PASSENGER)</b>      |             |             |               |
| Capacity (M seat-km)                             | 58.1        | 2,895.6     | -98.0 %       |
| Passenger-km (M)                                 | 3.4         | 2,512.1     | -99.9 %       |
| Passengers carried ('000)                        | 1.1         | 892.5       | -99.9 %       |
| Passenger load factor (%)                        | 5.9         | 86.8        | -80.9 pts     |
| <u>Load Factor by Route Region (%)</u>           |             |             |               |
| East Asia  | 5.9         | 86.6        | -80.7 pts     |
| West Asia  | -           | 88.7        | n.m.          |
| Rest of World                                    | 5.8         | 86.1        | -80.3 pts     |
| <b>GROUP AIRLINES (PASSENGER)</b>                |             |             |               |
| Capacity (M seat-km)                             | 526.4       | 14,267.3    | -96.3 %       |
| Passenger-km (M)                                 | 48.0        | 11,918.7    | -99.6 %       |
| Passengers carried ('000)                        | 10.8        | 3,083.7     | -99.6 %       |
| Passenger load factor (%)                        | 9.1         | 83.5        | -74.4 pts     |
| <b>SIA CARGO</b>                                 |             |             |               |
| Capacity (M tonne-km)                            | 324.5       | 919.2       | -64.7 %       |
| Freight tonne-km (M)                             | 245.3       | 534.4       | -54.1 %       |
| Freight carried (M kg)                           | 39.4        | 100.1       | -60.6 %       |
| Cargo load factor* (%)                           | 75.6        | 58.1        | 17.5 pts      |
| <u>Load Factor by Route Region (%)</u>           |             |             |               |
| East Asia  | 79.1        | 50.4        | 28.7 pts      |
| Americas   | 82.3        | 60.3        | 22.0 pts      |
| Europe   | 82.0        | 69.2        | 12.8 pts      |
| South West Pacific                               | 58.6        | 50.8        | 7.8 pts       |
| West Asia and Africa                             | 116.3       | 70.7        | 45.6 pts      |

\* Cargo capacity for passenger aircraft is based on the payload that is typically set aside for cargo carriage. However, when a passenger aircraft operates with low passenger loads or on a pure cargo mission, the cargo carried could be in excess of such capacity.

## **APRIL 2020 OPERATING RESULTS**

In April 2020, the SIA Group's airlines recorded a 99.6% year-on-year decline in passenger carriage (measured in revenue passenger-kilometres) as travel demand was severely impacted by the Covid-19 pandemic, with border controls and travel restrictions remaining in place around the world. Overall passenger capacity (measured in available seat kilometres) was cut by 96.3% in response. Passenger load factor ("PLF") fell to 9.1%.

SIA's capacity was 95.5% lower compared to last year's, with only a skeletal network in operation connecting Singapore to 14 metro cities. Passenger carriage declined 99.5%, resulting in a PLF of 9.3%.

SilkAir's passenger carriage decreased by 99.8% against a 99.6% cut in capacity. PLF declined to 34.1%. During the month, SilkAir ceased operations across the network except for flights to Chongqing.

Scout's passenger carriage declined 99.9% against a contraction in capacity of 98.0%, which led to a PLF of 5.9%. During the month, Scout temporarily ceased operations to Southeast Asia, West Asia and Europe, while maintaining flights to Hong Kong and Perth.

Cargo load factor ("CLF") was 17.5 percentage points higher as the capacity contraction of 64.7% outpaced the 54.1% decline in cargo traffic (measured in freight tonne-kilometres). Capacity contraction would have been much greater, save for the deployment of passenger aircraft on cargo-only flights. All regions registered improvements in CLF.